

About this guide

Who should use this guide

This guide is intended to be used by those who require a basic introduction to Meridian IVR 2.0/I and its graphical user interface (GUI).

How to use this guide

This manual contains the following chapters:

Introduction to Meridian IVR This chapter provides an overview of the Meridian IVR 2.0/I accounts and explains how to access the system.

The Meridian IVR system interface This chapter describes the standard features of the GUI and introduces the user to how the mouse works.

The Meridian IVR tools This chapter explains how to access various system tools.

Related documentation

You may find the following documentation useful while reading this manual.

MIVR 2.0/I documentation

The following documents are part of the Meridian IVR 2.0/I Operational and Developmental document suites:

- *Product Guide* (NTP 555-9001-010)
- *Planning and Engineering Guide* (NTP 555-9001-200)
- *Installation Guide* (NTP 555-9001-210)
- *System Administration Guide* (NTP 555-9001-300)
- *Application Development Guide* (NTP 555-9001-310)
- *Meridian IVR 3270 Gateway Development Guide* (NTP 555-9001-312)
- *Meridian IVR SQL Server Guide* (NTP 555-9001-314)
- *Meridian IVR VT100 Gateway Development Guide* (NTP 555-9001-316)
- *Meridian IVR 5250 Gateway Development Guide* (NTP 555-9001-318)
- *Fax Application Guide* (NTP 555-9001-350)
- *Maintenance and Diagnostics Guide* (NTP 555-9001-500)

Conventions used in this guide

Throughout this guide, several typographic conventions have been used to highlight certain types of information.

- Commands which you must type are shown in bold (for example, type **sam** at the prompt).
- Keyboards usually have a key named <Return> or <Enter> that perform the same function. This guide uses the keyname <Enter> to represent both keynames.
- Keynames which you press are enclosed in angle brackets (for example, the <Enter> key).
- Softkeys shown on the screen which are mapped to function keys are enclosed in square brackets (for example, the [Save] softkey).
- Variables shown in command lines appear in italics (for example, the *host_cfgn* file, where *n* is a variable representing a board number).
- Screen output is shown in *courier*.